COMING TOGETHER; STAYING TOGETHER; WORKING TOGETHER.
COMING TOGETHER; STAYING TOGETHER; WORKING TOGETHER.

THE YEAR AT A GLANCE

- 3,186 Babies Delivered
- 74,392 ER Patients Treated
- 2,736 Cardiovascular Procedures
- 9,132 Surgical Patients Treated
- 9,132 Babies Delivered
- 12,678 Medical and Surgical Inpatients Treated
- 13,072 Screening & Diagnostic Mammograms
- 406 Neonatal Intensive Care Babies
- 1,319 Chemo Treatments
- $21,670,527 Free Patient Care Provided

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- 1,319 Chemo Treatments
- $21,670,527 Free Patient Care Provided
Dear Friends, Employees, Physicians and Community Leaders:

Together, we have achieved a lot in the past year. While many communities in Georgia have lost their local hospitals, and others continue to face that possibility, our citizens, elected leaders and faith leaders came together – and worked together – to save Clayton’s only hospital. And that’s important because, as Clayton County Chamber President Yulonda Beauford writes on page 6, hospitals are not only critical to the health of citizens, but also essential to the economies, and economic futures, of the communities they serve.

As I retire from Southern Regional, I want you to know I have been honored to serve this community for the past 15 years. My number one goal has always been to help this hospital move forward with new services and programs. These include the development of Spivey Station, enhancements to our Heart and Vascular and Stroke Programs, Wound Care Center, Bariatric Center and Women’s Services.

I have been blessed to work with our employees, physicians, board of directors, community and elected leaders and the citizens of Clayton County.

I think Henry Ford’s words about coming together, keeping together, and working together for success are appropriate for where Southern Regional Medical Center stands today.

In the constantly changing world of healthcare, hospitals will continue to face challenges. Thus, the community must stick together, and continue to work together – for the health of our citizens, our economy – and Clayton County’s future.

Changes in leadership are opportunities for continued growth and improvement. A new point of view, new ideas, and new energy will help Southern Regional continue to move forward.

Kim Ryan, Southern Regional’s new CEO, brings new ideas, experiences, energy and enthusiasm to our hospital and our community. Please take a moment to read about Kim’s background and experiences on page 4. People are often resistant to change, but we must remember that change brings personal growth, strength, increased flexibility and progress.

I will count on you all to do all you can to support the mission of the hospital – and ensure that it continues to have the financial wherewithal to provide the highest quality medical care, including emergency room care, to Clayton County citizens today – and tomorrow.

Thank you for your support, and your commitment to Clayton County. Remember, all communities struggle from time to time. The strong ones pull themselves up, work together, stay together, and succeed together.

JIM CRISSEY
President and Chief Executive Officer

"COMING TOGETHER IS A BEGINNING; KEEPING TOGETHER IS PROGRESS; WORKING TOGETHER IS SUCCESS" Henry Ford
It’s Monday, August 29, 2005 at about 5:30 a.m., and Hurricane Katrina has just passed east of New Orleans. Kim Ryan, then Chief Operating Officer of Tulane University Health System, is relieved that damage to the hospital is minimal. But floodwaters are rising throughout the city – and around the hospital and its academic buildings.

As COO, Ryan also serves as Incident Commander. Emergency generators kick in and Ryan and her team manage their response from the hospital’s Incident Command Center.

After 36 hours, with no way to bring in fuel, Tulane’s emergency generators shut down. Inside the hospital, temperatures soar into the upper 90’s, humidity inside rises to 100 percent and sewage backs up.

For several days, Ryan leads faculty, residents, nurses and hospital personnel in the caring of patients. “For any team, coming together, staying together and working together are essential for success,” she says.

Three small gas-powered generators power life support systems for patients who need the help of machines, such as ventilators, to keep them alive. “We siphoned gas out of cars parked in the parking decks to keep the generators going,” Ryan recalls.

“We were there for seven days and did not lose a single patient. That is a testament to the team. Our team stayed focused on our patients and their care, taking one thing at a time and making decisions as problems arose. With the help of 26 different air ambulance and evacuation companies, we got all of the patients out by Friday after the Monday that it hit,” she recalls.

Kim Ryan, Southern Regional’s new CEO, has 35 calendar years of successful hospital clinical, managerial and executive leadership experience for hospitals in both the for-profit and not-for-profit sector. But those seven days inside a powerless hospital with critically ill patients, all of whom survived the incident, may be her most distinguishing career experience.

Ryan has earned the distinction of board certification in healthcare management as a Fellow of the American College of Healthcare Executives (FACHE), which signifies her expertise, experience and commitment to continuing education and professional development.

She received her Bachelor of Science in Nursing from Albany State University, a Masters of Critical Care Science from The University of Rochester and a Masters of Business Administration from Georgia College and State University. And for the past six-and-a-half years, she has served as Chief Executive Officer at Eastside Medical Center in Snellville, Georgia.

Ryan and her husband, Rich, have been married for 27 years. They have three children: a daughter Cheryl, and twin sons Matt and Chris, as well as three granddaughters.

“I am really excited to be at Southern Regional,” Ryan adds. “And I look forward to getting to know and working with hospital team members and community leaders.”
STRONGER TOGETHER.

CLAYTON COUNTY IS A COMMUNITY THAT OFFERS THE BEST OF ALL WORLDS. WE HAVE SUBURBAN FRIENDLINESS, BIG-CITY AMENITIES, RURAL CHARM AND A STRATEGIC LOCATION, WITH EASY ACCESS TO AN INTERNATIONALLY ACCLAIMED AIRPORT AND FOUR MAJOR INTERSTATES.

We are home to the world’s busiest airport, Hartsfield-Jackson Atlanta International Airport, and the state’s second largest convention center, The Georgia International Convention Center, a world-class venue that is directly linked to the airport’s automated people mover.

Our communities – College Park, Forest Park, Jonesboro, Lake City, Lovejoy, Morrow and Riverdale – each have unique style and personality. They are united in making Clayton County inviting, prosperous and dynamic for our citizens and businesses.

Southern Regional Medical Center, which has served the health and medical needs of residents and visitors of South Metro Atlanta for 43 years, is another critical asset to Clayton County. In addition to serving the healthcare needs of our citizens, Southern Regional is a strategic economic development resource and partner to Clayton County.

Southern Regional has a significant impact on our economy, with direct expenditures of $204 million in 2014, which equates to an impact of $466 million in total economic output and income generated. While the hospital employs 1,305 in full and part-time employees, with a total payroll of $97 million, it generates other jobs for a total of 2,973, with household earnings of more than $182 million.

The availability of medical care is essential to attracting jobs and economic investment. In fact, a recent survey among economic development experts revealed that the availability of adequate local healthcare assets, such as the presence of a top-notch emergency room, as well as trauma and cardiac care, are essential for attracting new businesses. Without these assets, most large companies will not consider locating within a community.

That is important, as new businesses bring new jobs to our community. Clayton County recently welcomed the location of Chime Solutions Inc., which is creating more than 1,120 jobs at a new call center operation in Morrow; AVICS USA, which is opening its U.S. headquarters in Clayton County and creating 25 new jobs; and The Kroger Company’s new $175 million distribution center in Forest Park, which is creating 120 new jobs.

About one-third of Georgia counties, including those in the Metro Atlanta market, supplement local healthcare institution budgets to offset the burden of providing uncompensated care. These communities, like Clayton County, are investing in the health of their citizens – and in turn attracting business investment, which brings greater tax revenues for services, and jobs for citizens.

The Clayton County Chamber of Commerce is proud to have Southern Regional Medical Center, which is an economic asset to Clayton County – and the South Metro Atlanta region.

YULONDA DARDEN BEAUFORD
President & CEO, Clayton County Chamber of Commerce
Moore had fluid in his lungs. “His heart was beating so fast they didn’t think they could get it under control,” recalls his mother, Barbara Ewing. “He went into congestive heart failure and cardiac arrest, which resulted in brain injury. He was in a coma for several weeks. They didn’t think he would be able to walk or talk, or have conscious thought.”

At Southern Regional, Moore has recovered his speech, his memory and is now in physical therapy. He is still using a wheelchair but taking steps with a walker, and is in the process of starting outpatient rehab, which includes physical therapy, speech therapy, occupational therapy and re-learning basic things such as feeding and dressing.

“I have been at home for a month. I was in the hospital for five months, including two months in inpatient rehab,” he says. “I will be coming back to Southern Regional for outpatient rehab.” When they pulled into Southern Regional’s emergency entrance, Moore’s friends probably didn’t know the hospital is only the second in the Atlanta area to receive the prestigious Chest Pain Center Accreditation, which includes an Accredited Vascular Laboratory and one of South Metro Atlanta’s only hospital-based certified cardiac rehab programs.

After he was discharged, Moore looked at different places he could go for the outpatient therapy, but decided to come back to Southern Regional.

“We’ve met a lot of people here who have become like family,” adds his mother. “It’s good for them to see him making progress. His recovery is a miracle. He was expected to be in a vegetative state the rest of his life.”

“We are taking getting back to life day by day,” Moore adds.

WE’VE MET A LOT OF PEOPLE HERE WHO HAVE BECOME LIKE FAMILY.

Barbara Ewing
I think that was the beginning of a very stressful period for me, and although I came right back to work the next day, I had nightmares about it. I had a weekend off after that incident, but the night before I went back to work, I woke up in the middle of the night with stroke symptoms. Hector couldn’t walk well, and experienced slurred speech. Her family took her straight to Southern Regional.

“I remember the doctor asking me if I knew my name. They treated me immediately, and told me I got there just in time.”

Hector is still recovering, and has changed her lifestyle. “I am taking medications to control my cholesterol and high blood pressure, stopped smoking tobacco cigarettes, exercise regularly and have changed my diet by giving up starch and fried food,” she says. When it comes to strokes, time lost equals brain cells lost. In fact, 1.9 million brain cells die every minute during a stroke, so time is critical. That’s why the presence of Southern Regional’s Advanced Primary Stroke Center is so critical to South Metro Atlanta.

And the stroke team at Southern Regional has made it their mission to eliminate the mystery surrounding stroke. Understanding personal risk factors and knowing the warning signs of stroke are important prevention tools. It’s also important to know where to go.

“I lived five or six minutes away from Southern Regional,” Hector adds, “and that was a blessing. The people of Southern Regional took good care of me, and I’m thankful my family got me there in time.”
A 20-year Southern Regional veteran, she follows every patient through their procedure results at The Women’s Center at Spivey Station.

While most women are aware of breast cancer, many often forget to take the initiative to detect the disease in its early stages.

Rebecca Duke has been coming to Spivey Station for several years for her annual mammogram. And although she is unable to afford insurance, the Komen Foundation has paid for the annual checkups, which, until recently, all came back negative.

“It’s hard to describe what it’s like when you hear that you have cancer,” Duke recalls. “One of your first thoughts is: what do I do next? Sherry Henson knows what to do next. She got me the help I needed.”

Sherry Henson knows what to do next. She got me the help I needed.”

Some surgeons would not take me as a patient. Sherry guided me to the right surgeon who did take me as a patient,” Duke adds. “I have had two surgeries and will be starting chemotherapy.”

Spivey Station is a full-service facility offering MRI, CT scan, x-ray, Bone Density, Mammogram, Ultrasound, and biopsy procedures.

“A yearly mammogram is the best first line of defense for finding breast cancer early,” Henson says. “If we see something abnormal, the radiologist will recommend the patient come back for diagnostics and that may include an ultrasound or biopsy. It’s my job to ensure that our patients get the follow-up or treatment they need.”

Henson follows every patient that comes in. If a patient is diagnosed with breast cancer, she switches to the Breast Cancer Navigator role.

In addition to her role as patient navigator, Henson serves as the director for the Komen and Katz Foundation grants at Southern Regional, and works to get low-income or uninsured patients qualified for them if needed.

“Medicaid coverage is available for all women diagnosed with breast cancer through the Centers for Disease Control and Prevention’s National Breast and Cervical Cancer Early Detection Program,” she explains.

Henson also serves as Team Captain for the yearly Komen Walk for Cure, coordinates monthly bake sales, visits patients, provides hats and wigs for those who’ve lost hair due to treatments, and provides educational presentations at health fairs and community meetings.

“Spivey Station, Sherry Henson and the Komen Foundation were a Godsend to me and my family – at a really desperate time,” adds Duke. “I was lucky to have them all.”

Sherry Henson has one official title at Southern Regional’s Spivey Station: Clinical Care Coordinator, and numerous unofficial titles, including Breast Cancer Navigator, Grant Director, Community Outreach Coordinator, Team Captain, Bake Sale Coordinator, Health Fair Worker, Patient Advocate, and Bedside Comforter.

A Godsend.
I was bringing my wife to work every day and picking her up. I call it driving Miss. Daisy,” he jokes. “And I realized that volunteering as a member of the SRMC Auxiliary was a good fit for me.”

Padgett met his wife, Sharlotte, at Southern Regional. She has worked at the hospital for 41 years in patient accounts. “When we met, she worked in ER registration, and I was bringing patients here all of the time. It was true love. I’d bring the patients and she’d register them.”

As a paramedic for the Fire Department, Padgett delivered at least a dozen babies. “I’d work the ambulance one day and the fire truck the next day. We’d bring the rescue truck to any fire, and I’d mask up and do search and rescue.”

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“Now, I volunteer at Southern Regional ten to eleven hours a day,” Padgett says. “My wife gets here at 6 am. I leave with her at five. I volunteer a lot in the emergency department, comforting patients with coffee or a blanket.”

Through bake sales, jewelry sales, donations and various fund-raisers, the Southern Regional Medical Center Auxiliary has raised more than a million dollars over 10 years. The funds have been used to purchase new high-tech equipment, as well as critical care beds, new wheelchairs and new surgical equipment for Spivey Station.

Monica Johnson, Southern Regional’s Manager of Volunteer Services, says volunteers play a critical role. “They not only donate money to the hospital, they save the hospital money by donating their time,” Johnson said. “They do a lot of things that allow our nurses to focus on patient care, and they are great ambassadors to our patients and the community. Mr. Padgett is an absolute pleasure to work with, and the patients and staff adore him.”

“I’ll work anywhere they put me, whether it’s the Emergency Room, gift shop, or main lobby. I was nominated to be VP of the SRMC Auxiliary,” Padgett adds. “I just like being around people and helping people.”
“And that’s a miracle,” notes her mother, Daketa Fonville, who had been undergoing treatments for breast cancer at Southern Regional’s Spivey Station prior to becoming pregnant. 

“I was being treated for endometriosis and ultimately, my pregnancy was considered high-risk, partly because I had just come off of radiation treatments for breast cancer,” she recalls.

Fonville’s breast cancer was treated by the Doctors at Southern Regional’s Spivey Station. “They were concerned the cancer could come back during my pregnancy, but it did not,” she adds.

With the high risk classification, doctors prescribed steroids to boost lung development and hospital bed rest for a month for Fonville – with hopes, and prayers, to extend the pregnancy to at least 28 weeks. They didn’t reach their goal, but got close enough: Zoe was born at 26 weeks and five days. She weighed one pound, 12 ounces and was 13 inches long.

Southern Regional’s Level III Neonatal Intensive Care Unit (NICU) has a board-certified neonatologist available in the hospital 24 hours-a-day, and is the only South Metro Atlanta hospital with this level of around-the-clock coverage.

“When we left she weighed 4 pounds,” recalls Zoe’s father, Andre Fonville. “Today you’d never know she was a preemie child.”

The NICU’s other area is called the ‘Intermediate Care Nursery,’ which cares for babies who just need special attention, and its “Graduate Nursery” cares for infants preparing for discharge – and helps their parents learn to care for them at home.

Fonville takes Zoe in to visit the NICU staff and doctors regularly. “Southern Regional treated my breast cancer and nursed my baby to health,” she says. “The care they gave to Zoe was outstanding. They have been a blessing to Andre and me – and especially our precious child.”
A COMMUNITY TOGETHER.

A community that volunteers together stays together, and at Southern Regional, we’re proud of our long history of service and outreach in the community. In the past year Southern Regional employees have volunteered hundreds of hours to provide free health screenings for citizens throughout South Metro Atlanta. In addition to providing service through volunteerism, Southern Regional has sponsored an array of local events that promote the well-being and development of the citizens and businesses of Clayton County. In fiscal year 2014, Southern Regional partnered with an array of churches, community centers, and local, state and national leaders by participating in fundraisers, health fairs, and other events. These include:

- Christian Fellowship Baptist Church’s Health Fair, College Park
- Good Shepherd Clinic 14th Annual Tomato Sandwich Party
- Clayton County Chamber of Commerce Annual Heritage Cadillac Golf Invitation
- U.S. Congressman David Scott’s Ninth Annual 12th District Health Fair, Jonesboro
- Clayton Co. Board of Health’s second annual Teen Maze Event, Riverdale
- Peace Family Medical Center’s Health Fair, Riverdale
- Dayton-Atlanta Annual Reunion Picnic & Health Screening, College Park
- New Vision Christian Center’s Breast Cancer Awareness Event, Forest Park
- Lake Spivey Road Race benefitting SRMC’s NICU, Jonesboro
- Clayton Co. Public Schools – “Bring Your Parents to School Day” at Lovejoy High School, Hampton
- Arts Clayton sponsorship
- Andrew Chapel United Methodist Church’s Health Fair, Jonesboro
- City of Riverdale Community Health Fair, Riverdale
- Clayton Co. Public Schools – Sequoyah Middle School Health Screenings, Riverdale
- Lake Spivey Rotary Club’s City of Jonesboro 5K, 10K Road Race, Jonesboro, GA
- 8th Annual Spring into Healthy Living Expo, Morrow
- Unique Minds, Inc.– Annual Community Health Fair, Jonesboro
- Voices of Faith Church Community Health Fair, Lovejoy
- Delta Sigma Theta Sorority Community Event – Bankinteric High School, College Park
- Delta Sigma Theta Sorority Community Event (Henry Co. Chapter), Stockbridge
- Southside Music Fest & Jonesboro Days Event, Jonesboro
- Georgia Department of Transportation Employee Event, College Park
- Church of the Harvest International Health Screening, Jonesboro
- Keeping It Moving for KDY, INC., Stockbridge
- Atlanta Caribbean Cultural Festival – Health Screening, Jonesboro
DONORS, GRANTS AND PATIENT CARE INITIATIVES – Since 1991, the Southern Regional Foundation has worked to improve the quality of life of citizens in the Southern Crescent by philanthropically supporting the health care initiatives of Southern Regional.

The Foundation’s mission is to meet the evolving healthcare needs of our community by enhancing medical technology at Southern Regional, organizing health education programs and providing access to care for everyone, regardless of their financial circumstances.

MAJOR DONORS:
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Orestus H. Ackman
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TVM Productions, Inc. - Line of Sight
United Community Banks
University of Georgia
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INCOME SOURCES
Special Events: $209,078
Komen for the Cure Greater Atlanta Affiliate: $103,605
TV & Film Projects: $60,944
Volunteer Auxiliary: $80,400
Employee Giving: $88,836
Community Annual Fund: $56,082
Corporate and Foundation Grants and Donations: $60,638

Total Funds Raised: $639,539

PROJECTS FUNDED
Women's Center and Neonatal Intensive Care Unit Equipment: $31,540
Spivey Station Surgery Center Equipment: $108,944
Surgical Services Equipment: $44,373
Information Technology and Operations: $24,460
Hemodialysis Equipment: $22,550
Caring Compressions Program: $131,605

Total Funds Disbursed: $349,072

A WORKING FOUNDATION.
The presence of a financially viable hospital is important to our citizens, businesses and the future of Clayton County. The escalating cost of providing free care, without funding to offset these costs, is a major concern of many community hospitals, some of which have failed and closed, throughout Georgia.

In early 2014, Southern Regional embarked on an organization-wide business performance improvement initiative. The objectives of this initiative included improving the financial performance of Southern Regional Health System, and led to the implementation of cost reductions throughout the hospital, which will save the organization $12 million per year. As Clayton County’s community hospital and neighbor, we are grateful to the citizens of Clayton County for supporting continuity of the existing SPLOST, which includes investments in public safety and infrastructure – and allowed for defeasance of the Hospital Authority’s bonds, which will save Southern Regional $3 million annually. In addition, the County is providing $9 million annually to help offset the costs of indigent care and fund other hospital related needs. Our focus on improving the business performance of Southern Regional Health System will continue in 2015, because health care markets will continue to change, and we must adapt and evolve with that change.

FINANCIAL FUTURE.

- REV: PATIENT CARE
- OTHER OPER: REVENUE
- TOTAL REVENUE
- EMPLOYEE LABOR
- EMPLOYEE BENEFITS
- SUPPLIES & DRUGS
- OTHER EXPENSES
- DEPRECIATION & AMORTIZATION
- FREE PATIENT CARE PROVIDED
- INTEREST EXPENSE
- TOTAL OPERATING EXPENSES
- INCOME FROM OPERATIONS
- NON-OPERATING INCOME
- HEALTH SYSTEM PROFIT OR LOSS
- ALL PAYOR MIX
- CHARITY PATIENTS BY COUNTY:
- OTHER COUNTIES
- FY14 is preliminary unaudited data.
COMING TOGETHER; STAYING TOGETHER; WORKING TOGETHER.

FISCAL YEAR 2014
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“COMING TOGETHER IS A BEGINNING;
KEEPING TOGETHER IS PROGRESS;
WORKING TOGETHER IS SUCCESS.”

Henry Ford